GLOBAL CONNECTION INC. OF AMERICA Legal Department

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2000-149-C. GLOBAL CONNECTION INC. OF AMERICA

October 14, 2008

Mr. David Lacoste
Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Subject: Global Connection of South Carolina, Inc. **3rd** Quarter Service Quality Report Pursuant to R.103-614, 618, 619, 661 & 663

Dear Mr. Lacoste:

Enclosed with this letter is the original Monthly Service Quality Report for Global Connection of South Carolina, Inc. for the quarter ending **September 30, 2008** as required by the Commission pursuant to Rule 103-614, 618, 619, 661 & 663.

If you should require additional information or if you should have any questions regarding the enclosed report, please feel free to contact me as indicated above.

Very truly yours,

Angela Briggs

Angela Briggs

Paralegal

/acb Enclosure

A Communications Company

SCPC CLEC - QUARTERLY SERVICE REPORT

SOUTH CAROLINA OPERATIONS 2nd Quarter Results Apr, May, Jun 2008

	COMPANY NAME	Global Connections, Inc. of South Carolina		
	QUARTER/YEAR	3rd Quarter	/ 2008	
	Month:	<u>July</u>	<u>August</u>	<u>September</u>
Number of customer Access Lines		2,935	2,820	2,660
Trouble Report / Access Line (%)		5.42%	4.89%	4.59%
Customer Out of Service Clearing Times (%)		94%	95%	95%
New Installs Completed within 5 Days (%)		98%	98%	99%
Commitment Fulfilled (%)		100%	100%_	100%
Comments / Explanations				
Person Making Report / Contact Information		Issa Elkhoury		
		Phone (678) 966-8456		
		3957 Plesantdale Road Atlanta, GA 30340		